



Payment of Accounts and Cancellation Policy

- Full payment is required on the day of consultation. Fees are reviewed every 6 -12 months.
- Fees are determined by the duration of the appointment e.g. 60 minutes, 30 minutes. The Medicare rebate available to bill will vary, meaning out of pocket costs will be adjusted accordingly.
- These fees are provided as a guide – consults are billed according to the length and type of service provided on the day.
- A referral from a GP or specialist is required to claim your rebate from Medicare. GP referrals are usually valid for 12 months.
- It is a Medicare requirement that the patient must attend the appointment if you wish to claim a rebate.
- Failure to Attend / Cancellation within 24 hours of Appointment Fee:
Standard consultation fees may apply for cancellations and changes within 24 hours of scheduled appointments, and for failing to attend your appointment.
- Please direct any payment enquiries or concerns to the Launceston Health Hub.
- Fees are reviewed every 6 -12 months.